

Privacy Notice

This Privacy Policy explains how ZetaDisplay collect, use and handle personal information when you use our software products (“Products”).

Collection of your personal information

For access to our Products and customer support, you are required to submit personally identifiable information. We will collect basic personal data about you which include:

- user name
- email address
- phone number

And other contact information reasonably required to ensure we are communicating with the correct person. In addition, we collect usage data which include:

- your IP-address
- browser type and version
- operating system used
- user actions / logging

Sharing of your personal information

We may occasionally engage trusted third parties to provide services on our behalf, including but not limited to handling customer support enquiries. Those companies will be permitted to obtain only the personal information they need to deliver the service. ZetaDisplay takes steps to ensure that these organisations operate in compliance with this Privacy Policy

Use of your personal information

The personal information you provide is used to enable us to provide you with support services, to communicate with you and to manage your login to our Products, or when required by law. We may also use your personal information to send you marketing information or promotional materials which you may choose to unsubscribe if you do not wish to receive such information or materials. We will not sell or rent your personal information to any third parties nor share it with any third parties for their own marketing purposes. We will not collect any personal data from you we do not need in order to provide and oversee this service to you.

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Changes to this Privacy Policy

ZetaDisplay reserves the right to make amendments to this Privacy Policy at any time. We will publish the most current version on our website.

Storage, security and retention of your personal information

All personal information you provide is stored in electronic format only on servers in a controlled environment within the European Union. We take precautions and reasonable measures to protect the security and integrity of this information.

We will retain your personal information while you have an active maintenance or support agreement. On expiry of maintenance or support, we will retain and use your personal information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

How long we keep your data

We will keep your personal data for as long as you have an account with us. We will delete your personal data no later than 28 days after you closed your account.

Accessing Your Personal Information

You have a right to access your personal information, subject to exceptions allowed by law. If you would like to do so, please let us know. You may be required to put your request in writing for security reasons.

Contacting us

If at any point you believe the information we process on you is incorrect you can request to see this information and have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact us to have the matter investigated at privacy@zetadisplay.com

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Swedish Data Protection Authority (Datainspektionen).